

Magnet Recognition® is considered the most prestigious distinction a healthcare organization can receive. Health systems must demonstrate a higher percentage of satisfied registered nurses, lower RN turnover and vacancy rates, greater nurse autonomy and improved patient satisfaction to achieve this designation.

One of the biggest challenges in becoming a Magnet organization is providing empirical data and evidence in the application. Here are some ways hospitals can use the implementation of a clinical collaboration platform (CCP) to provide evidence for Magnet accreditation.

CNO INVOLVEMENT

A successful technology implementation requires that the executive of a health system needs to be heavily involved in driving the project. By including the CNO in the decision-making of technology – from helping to choose a clinical collaboration platform to helping plan implementation – a health system can provide evidence for TL4.

See [Collaboration Starts with the Executive Team](#) to learn how to put the best steering committee together for an implementation.

CLINICAL NURSE INVOLVEMENT

Nurse leaders have a greater understanding of their equipment needs and should be included in both the equipment and clinical collaboration platform selections. Including clinical nurses on interprofessional decision-making groups at the organization level and documenting their involvement is another way to help a health system on its Magnet journey.

See [Smart Devices in a 24/7/365 Work Environment](#) for information on how to choose the right device for your health system.

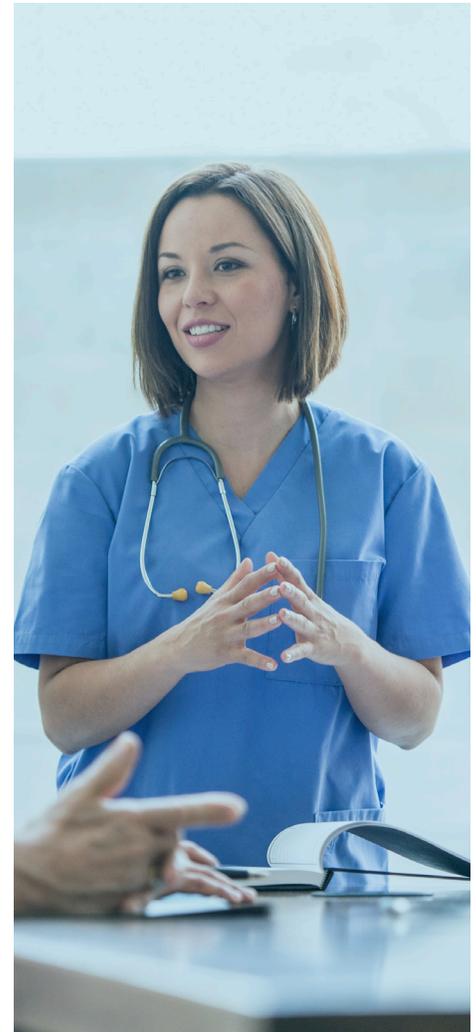
DEMONSTRATING IMPROVED WORKFLOWS

Success of an implementation of new technology requires the right team. Including nurse leaders in the workflow design and implementation of a CCP would give them the opportunity to improve the patient experience and nursing practice. Health systems could provide documented evidence showing how new workflows and technology improved patient care by expediting times to meds and improving the speed with which patients are admitted to the hospital or transferred to another department.

MONITORING QUALITY OF CARE

There are very specific metrics health systems must demonstrate in terms of quality care monitoring and improvement, especially as it relates to unit- or clinic-level patient satisfaction data related to nursing care. Implementing a CCP provides the opportunity to provide better patient care through real-time communication – leading to faster responsiveness of the nursing staff, better care coordination, pain management and safety. Again, a health system would need to provide data and benchmarking patient satisfaction levels prior to and post-implementation would provide the data needed for the Magnet application.

Improving nurse and patient satisfaction are critical elements on the Magnet journey. Including nurses in the leadership and the decision-making when implementing a new technology like a CCP and documenting the impact can provide your health system with the data and evidence to help complete your Magnet journey.



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As an Implementation Project Manager, Jennifer Munafò is instrumental in making sure projects run as smoothly as possible. She enjoys working with clinical and technical teams to deliver successful implementations and is passionate about improving the experience of our Customers in their adoption of Halo.